Our Lettings Services



	Bassets Lettings Service	Fully Managed+	Fully Managed	Tenant Find+	Tenant Find
Pre Tenancy	Landlord set up and marketing including photos and floorplans*		 ✓ 	 Image: A start of the start of	 ✓
	Extensive marketing through Rightmove, Zoopla, Bassets website, Salisbury Journal, Valley News and The Guild of Professional Estate Agents	~	 ✓ 	~	 ✓
	Accompanied viewings 6 days a week			 Image: A start of the start of	
	Undertaking independent '5 point' reference and credit checks on all Tenants over the age of 18*	~	~	~	~
	Undertaking 'enhanced' independent '8 point' referencing and credit checks on all Tenants over the age of 18*			~	
	Drafting of 'solicitor and ARLA approved' tenancy agreement*			 Image: A start of the start of	 ✓
	Comprehensive inventory and schedule of condition prepared by an independent inventory clerk	~	 ✓ 	~	 ✓
	Collecting and registering the Deposit Bond with the TDS*			 Image: A start of the start of	
	Arranging any recommended pre-tenancy works (such as carpet cleaning, general cleaning, gas safety checks and an energy assessment)	 ✓ 	 ✓ 	~	 ✓
	Notifying utility companies and the Council of any change of Tenant*		\checkmark		\checkmark
	Renewal of Tenancy agreements on 'Periodic' basis*			 Image: A start of the start of	
Tenancy	Collecting rent and promptly transferring it by BACS upon receipt*	 Image: A start of the start of	 ✓ 	 Image: A start of the start of	
	Producing monthly and annual tax statements of income and expenditure*	 Image: A state of the state of	 ✓ 	 Image: A start of the start of	
	A dedicated Accounts administrator to chase arrears		\checkmark	 Image: A start of the start of	
	Dedicated Property Managers who conduct Management Inspections and compile written reports with photos*	 Image: A start of the start of	~		
	A dedicated office based Maintenance Co-ordinator to ensure jobs are completed competently and promptly via our comprehensive online maintenance reporting system	 	~		
	Providing Tenants with an out of office hours emergency helpline*	 Image: A state of the state of	 ✓ 		
	Online Landlord login to access rental statements and maintenance history	✓	 ✓ 		
	Serving of Rental Increase Notices if requested*	 Image: A state of the state of	 ✓ 		
	Providing an ARLA approved legal advice helpline*		✓		
	Legal expenses cover up to a maximum £100,000	 Image: A state of the state of			
	Rental warranty for non-payment of rent up to £50,000	✓			
	Managing of eviction process including all required notices				
End/Post Tenancy	Serving of Possession (Section 21) Notices*			 Image: A state of the state of	
	Conduct end of tenancy inspection*			 Image: A state of the state of	
	Negotiating with Tenants regarding the return of the Deposit Bond*			 Image: A state of the state of	
	Remarketing your property 'to let' including rent review*			 Image: A state of the state of	

*services which other agents either don't offer or for which they will typically charge an additional fee